PSAP Script

1. **Is the patient awake?**

   Yes: Respond as usual (see appropriate chief complaint)

   No: Go to Step 2

   Unsure: Try to wake them up while I wait on the line

2. **Is the patient breathing normally?**

   Unknown: Go to Step 3

   Yes: Respond as usual (see appropriate chief complaint)

   No: Dispatch ALS/BLS; Transfer to EMS Communicator; Go to Step 4

3. **Describe the patient's breathing, what does their breathing sound like? How often do you see them breath?**

   - If breathing is absent or reported as one of the following agonal descriptors:
     - Gasping
     - Once in a while
     - Snoring now and then
     - Gurgling
     - Barely breathing
     - Moaning – weak or heavy
     - Occasional

     Dispatch ALS/BLS; Transfer to EMS Communicator

   - If breathing normally: respond as usual (see appropriate chief complaint)

4. Transferring to a EMS Communicator, state the following:

   OK, Sir/Ma'am I am sending an ambulance now. I am also transferring you to my partner who will give you more directions...

   Once the EMS Communicator answers state:

   This ___ dispatch center. I have a caller diw P (di) 1t ___ drowning) dispatched.

***Remain on the line until you hear the EMS Communicator start talking to the

caller**** Version 1.1; Approval Date: 4/27/2015